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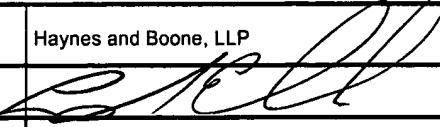
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number 10/025,581	
	Filing Date December 18, 2001	
	First Named Inventor John Thompson	
	Art Unit 3623	
	Examiner Name Krisciunas, Linda Mary	
Total Number of Pages in This Submission 12	Attorney Docket Number 26961.11	

ENCLOSURES (Check all that apply)

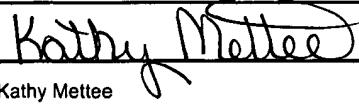
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	Haynes and Boone, LLP		
Signature			
Printed name	Andrew S. Ehmke		
Date	September 26, 2006	Reg. No.	50,271

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:
John Thompson § Group Art Unit: 3623
Serial No.: 10/025,581 § Examiner: Krisciunas, Linda Mary
Filed: December 18, 2001 §
For: SYSTEM AND METHOD FOR ROUTING, § Confirmation No.: 7956
SCHEDULING, AND MONITORING A §
WORKFORCE §

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AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED JULY 26, 2006

I. Introductory Comments

The present paper is being submitted in response to the Office Action mailed July 26, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.